

NCMail: Netscape 7.2 LDAP Configuration Guide



Revision 1.0
03/21/2007

This document covers configuration of Directory services (LDAP) for Netscape 7.2 for use with the NCMail email system.

The syntax used in this document is as follows:

Boldface = Names of input fields such as text and check box names.

Boldface and Italics = Input expected from user.

If you have any questions please direct them to your local Customer Service Center, Helpdesk or Local NCMail administrator

If your questions cannot be answered by your local contact, your local contact can open a ticket with the ITS Customer Service Center by telephone at 919.754.6000 or 1-800-722-3946 or email at ITS.incidents@ncmail.net.

Our staff will be happy to answer any of your questions.

Configuring Directory Service (LDAP)

The email addresses of NCMail users are available to you within Netscape 7.2. Follow the instructions below to setup LDAP to work correctly.

Open Netscape 7.2

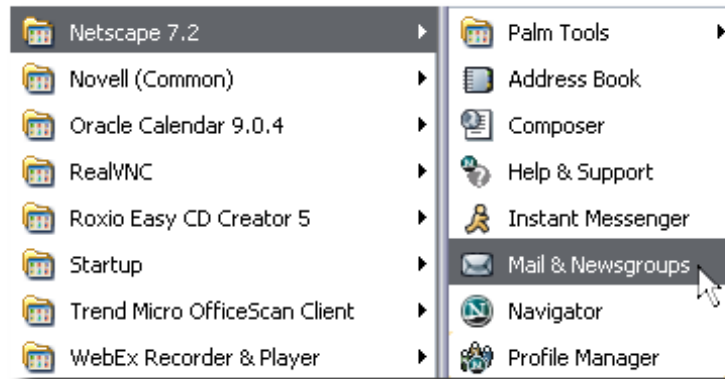


Figure 1

Once you are in Netscape click on **Edit, Preferences** as shown in Figure 2.

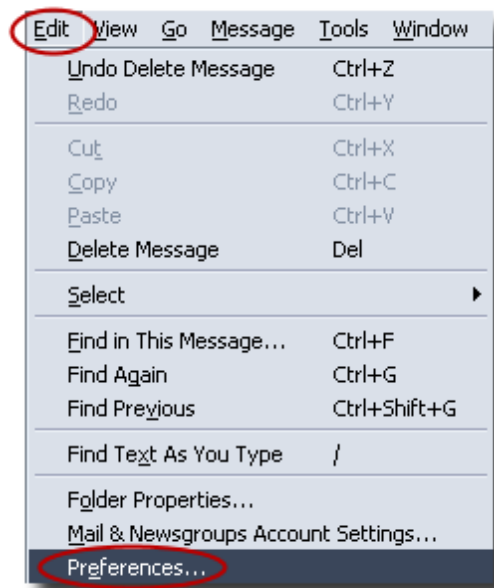


Figure 2

Click the **Addressing** menu item. Check the **Directory Server** check box then click the **Edit Directories** button as shown in Figure 3.

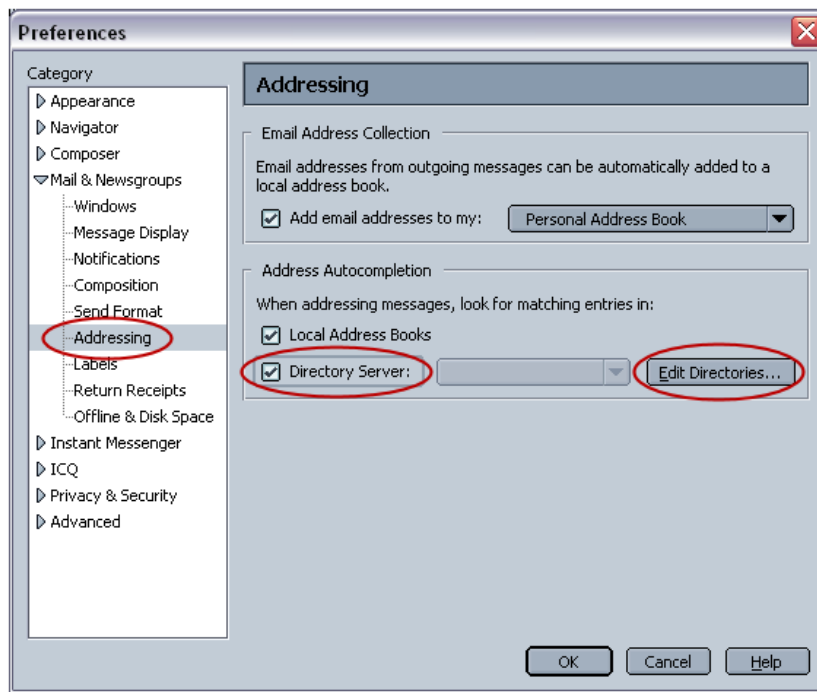


Figure 3

Click the **Add** button as shown in Figure 4.

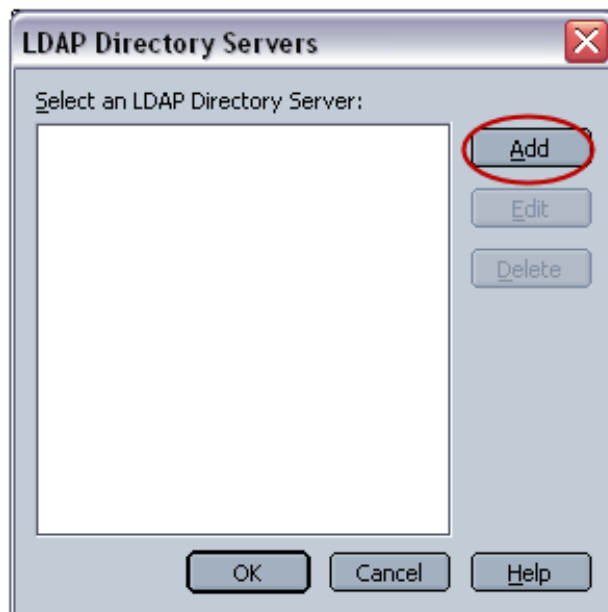


Figure 4

The **Directory Server Properties** screen should appear. Enter the following information as shown in Figure 5.

Name: **NCMail**

Hostname: **lds.ncmail.net**

Base DN: **o=north carolina,c=us** (NOTE: o=the letter "o")

Port number: **389**

Click the **OK** button.

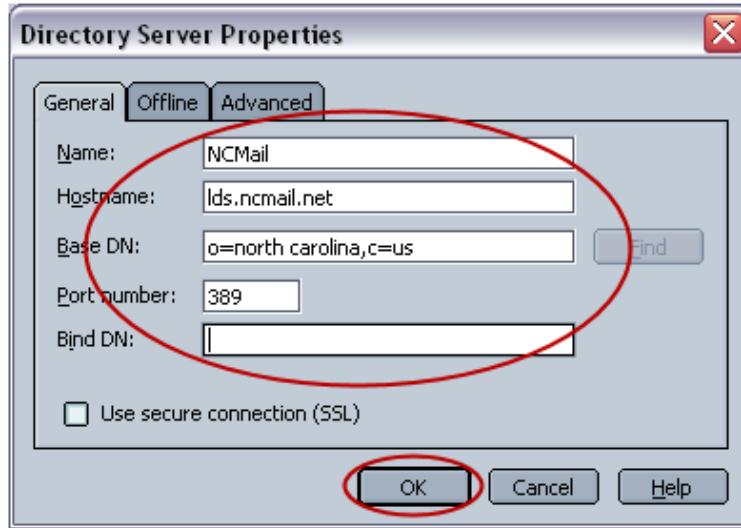


Figure 5

This will return you to the **LDAP Servers Directory** screen. Click the **OK** button. This will then return you to the **Preferences** screen. Click the **OK** button.

Confirming Directory Service (LDAP)

Now let's confirm that you have setup the directory service correctly.

Open Netscape 7.2

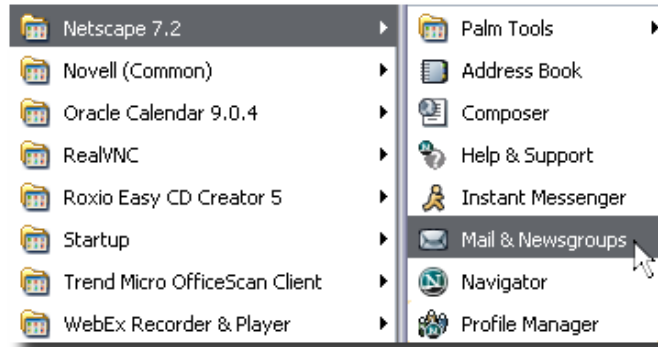


Figure 6

Click on the **Compose** button to compose a new email message as shown in Figure 7.

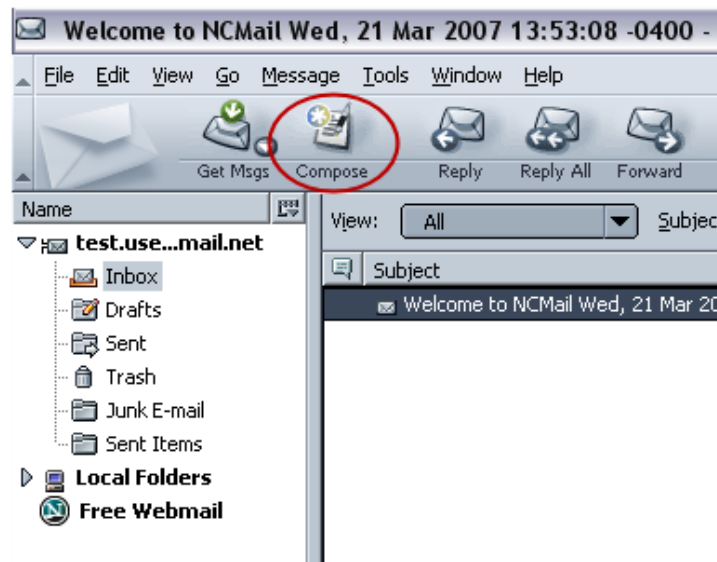


Figure 7

You may begin typing the person you are looking for in the **To:** box. In Figure 8 we are looking for a user named "**Test User2**" therefore we started typing the user's name (**test us**) in the box. As we type the LDAP will start narrowing the search. Once the email address is shown in the results box, we can click the address to select it. You are now ready to compose and send your email.

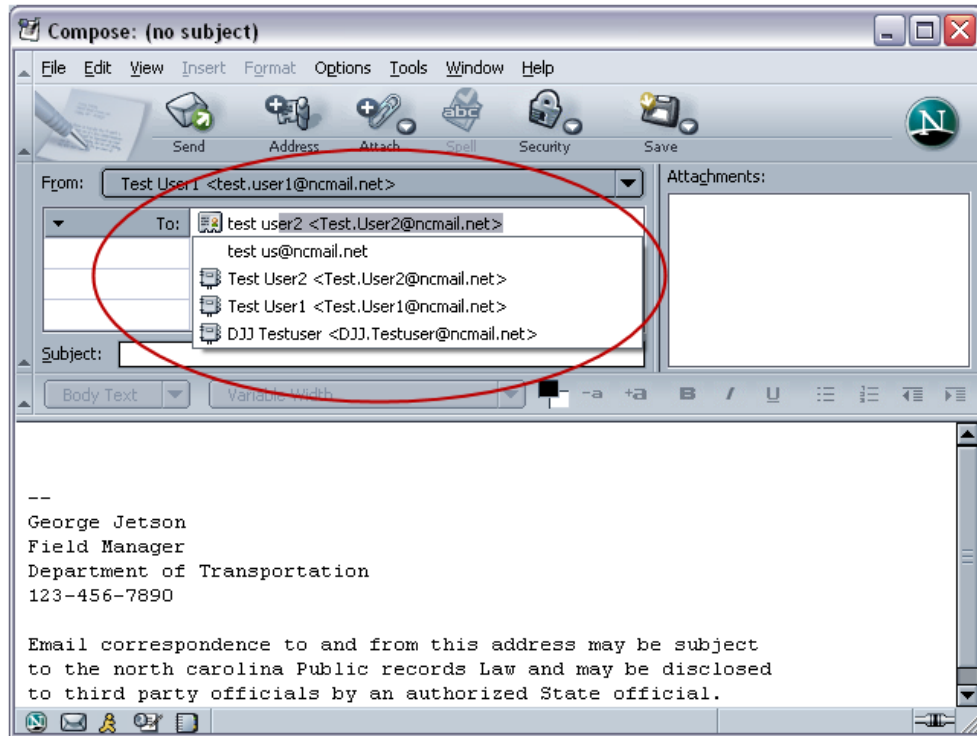


Figure 8